

# everon

by **ADT** Commercial



## Insights to Make Better Decisions. Power to Take Action.

This intuitive platform provides immediate, user-friendly access to your ADT Commercial system information with a new user interface and enhanced dashboards that prioritize account and alarm data based on your preferences. The most important items requiring your action are displayed first.

### ► Gain efficiencies with Everon

#### **Ease of Management**

Data is presented in new ways to help you quickly make decisions and efficiently manage account needs and settings

#### **Improved Visibility**

Gain insight into your security, fire and life safety systems across all your locations in real-time, whether you have one site or thousands

#### **Documentation and Reporting**

Use a single platform to document incident evidence and manage system test results, alarm history, open/close reporting, and more

### ► Take action without placing a phone call

#### **Account Management**

- Place system on test and view test event history
- Update billing info and pay invoices online
- View and update system schedules
- Update your contact list and keypad codes\*
- Arm and disarm your system remotely<sup>1</sup>

#### **Service, Installation and Inspections**

- Submit service requests online
- View service history and technician resolution notes
- View real-time service call status
- Manage service and installation work\*
- View service, installation and inspection reports

\*Some services may require additional charges. <sup>1</sup>Feature only available with compatible systems.



**Everon will launch to all new customers in August 2023, while existing customers will be migrated over to the new user experience beginning in early 2024. Scan or visit [adt.com/commercial/Everon](https://adt.com/commercial/Everon) for more information.**

## Powered by Experience. Driven by Excellence.™

You can rely on us to be your One Ideal Partner for integrated security, fire, life safety, and guarding solutions, backed by our national strength, local knowledge, and innovative approach to help protect your people, property, and assets.

▶ **Trusted Experts**

Benefit from decades of enterprise-level experience and custom designs from qualified experts

▶ **Real-Time Service Resolution™**

Experience service excellence, save time, and maximize convenience with virtual service calls

▶ **Faster Alarm Response Technology**

Quickly respond to incidents from your mobile device with Smart Alerts™ and help reduce false alarms with Smart Dispatch™

▶ **Immediate Insights and Action™**

Gain insights and the power to take action on your security program with the Everon customer engagement platform

It's easy to upgrade to ADT Commercial. We make it painless to switch providers with a dependable on-boarding process.



**Let's start a conversation**

**855-ADT-COMM**

[adtcommercial.com](http://adtcommercial.com)

